

Case Study ***Tailoring and delivery of Procurement Competency Training***

Category: State /Territory Government

Client: ACT Government

The Challenge

How to extensively tailor then deliver existing procurement training material to reflect the ACT Government's specific working environment and the policy and legislative framework.

The Process

This project involved consulting with ACT Procurement Solutions in order to thoroughly understand ACT Government policies and processes.

This was a Bayley and Associates initiative to ensure that the customisation of materials would accurately reflect the reality of the ACT public servants' workplace.

Qualifications delivered included: Certificate IV in Government (Procurement), Diploma of Government (Contract Management) and the Advanced Diploma of Government (Strategic Procurement).

The training featured flexible learning options with staff undertaking RPL assessment, workplace projects and/or supported distance learning in addition to the face-to-face components.

The Result

This large-scale project delivered tailored materials to suit the needs of the ACT Government - largely due to Bayley and Associates' ability to develop and maintain effective working relationships with our client.

Due to the success of the initial round of training a second round of delivery was completed in the following year and ongoing delivery is scheduled for the future.

The project demonstrated Bayley & Associates' ability to:

- build and maintain effective and collaborative client relationships
- provide flexible delivery arrangements to suit busy people and fit in with work pressures
- provide extensively tailored training to suit client needs and also meet the requirements for nationally recognised training under the Australian Qualifications Framework